COMPLAINT FORM

We constantly strive to better serve our patrons. We are sorry if you have had an unpleasant experience at the library. Please use this form to explain the source of your displeasure. Your comments will be reviewed by the Director and/or Board of Trustees and your concerns will be addressed in a timely manner. Thank you for taking the time to explain the situation to us.

•	Do you have a complaint about a staff member, another library patron, library services, or some other issue?
	Do you live in Piermont, Sparkill, Grandview, or none of these?
a.	Do you have a library card in the Ramapo Catskill System?
b.	If yes, for which library do you have a card?
١.	Please use the space provided to explain your complaint: (feel free to use the back of this page or an extra sheet of paper if you need more room)
	If you would like us to contact you, please provide the following: Name: Address:
	Phone number:
	E-mail address: